



Sales Memo

CS3C06935351 - 06935351

Order Status: Completed Channel Name: CS Hotline
 Sales Memo Date: 27 Jul 2026 11:35 AM Salesman: Cissy WS Wong (80627987)
 Membership Type: The Club (PLATINUM)
 Membership No:
 Customer Name:
 Customer Contact No:
 Customer Email Address:

Order Item

	Item Description	Qty	Unit Price	Discount & Coupon	Item Total	Status
#1	SAMSUNG 50INCH QLED Q7F4 4K VISION AI SMART TV (QA50Q7F4AJXZK) SKU: 3520931 Serial No: OZ7S3NFYC00093 Vendor Part No.: QA50Q7F4AJXZK	1	HK\$ 5,280.00	HK\$ -5,280.00 Coupon: Service Plan Premium - Samsung 50 inch QLED Q7F4 4K Samsung Vision AI Smart TV (Delivery Order)	HK\$ 0.00	Completed Delivery Appt #1 07 Aug 2026 11:20 AM
#1.1	WEEE TV removal service SKU: CS00004 Vendor Part No.: QA50Q7F4AJXZK	1	HK\$ 0.00	HK\$ 0.00	HK\$ 0.00	Completed 27 Jul 2026 11:35 AM

Order Discount & Coupon

Coupon: Service Plan Premium - Samsung 50 inch QLED Q7F4 4K Samsung Vision AI Smart TV (Delivery Order)

Total HK\$ 0.00

Appointment Summary

	Appt. ID	Appt. Type	Contact	Delivery Address	Delivery Date & Time	Appt. Status
#1	145052	Delivery			7 Aug 2026, 10:00 - 14:00	Completed

Paid Amount HK\$ 0.00

Total Amount HK\$ 0.00

Remaining Amount HK\$ 0.00

Customer Signature

Sales Memorandum – Terms and Conditions

With your purchase of goods and/or services ("**Goods**", which definition (where relevant) will include any Premium (as defined below)) from us, the relevant HKT Group service provider (such as Hong Kong Telecommunications (HKT) Limited, CSL Mobile Limited ("**CSL**"), Now TV Limited, HKT Education Limited, Club HKT Limited), you agree that our sale and your purchase are subject to the terms and conditions of this Sales Memorandum ("**these Terms and Conditions**"). Your purchase of the Goods may come with one or more premium ("**Premium**") as described in this Sales Memorandum.

1. Unless otherwise stated, all Goods cannot be refunded, returned or exchanged.
2. Please collect the ordered Goods at the designated location and within the time as specified in our notification, failing which such order shall be deemed to have been cancelled and we will be entitled to resell the Goods to any third party without further notice. All deposits and moneys paid (if any) are non-refundable and will be forfeited. If we are unable to deliver all or any part of the Goods ordered due to any circumstances beyond our control, we will have the right to cancel the order or the undelivered balance without any liability to you in respect of such cancellation.
3. Unless we specified otherwise, if the Goods are damaged or non-functional on arrival, you may request a refund by submitting a return request to us within 14 days (or such other period as we may advise you otherwise) of purchase or delivery (whichever is later) in accordance with the Exchange Policy or Return Policy listed in the Product Information Sheet of the Goods (if any) or our official website. We do not accept return of Goods which are damaged due to accident, misuse, negligence, liquid or any causes other than manufacturing defects.
4. The manufacturer of the Goods may provide warranties as may be stipulated in the warranty card or label or otherwise determined by the manufacturer ("**Supplier Warranty**"). You must not tamper or allow any person to tamper with the Goods or any part or component of the Goods in any manner. The warranty may be void (amongst others) if there is any unauthorised alteration or if any repair is made to the Goods or if any unapproved parts are used or if the warranty label is removed, defaced or altered. Please bring the Goods to designated service or maintenance centre as may be specified in the Product Information Sheet of the Goods (if any). To the extent permitted by law, we and our Affiliates (being HKT Limited and its subsidiaries) shall not be responsible for any liability or risk regarding or arising from the use of the Goods by you or any person or Supplier Warranty.
5. The Goods are sold or provided to you on an "as is" basis, and to the extent permitted by law, all express or implied warranties relating to the Goods are explicitly excluded otherwise stated, and we and our Affiliates exclude all liability or responsibility for any cost, claim, damage or loss to you or any person, whether direct or indirect of any kind, arising out of or in any way related the Goods.
6. Any transaction with CSL is further subject to the General Terms and Conditions of CSL (<https://www.hkcs.com/en/service-terms-and-conditions>).
7. In case there any inconsistency between the English and Chinese versions of these Terms and Conditions, the English version shall always prevail.
8. In case of any disputes in connection with this Sales Memorandum, our decision shall be final, binding and conclusive.
9. This Sales Memorandum will be construed in accordance with the laws of the Hong Kong SAR and subject to the exclusive jurisdiction of the courts of the Hong Kong SAR.
10. The Goods set out in this Sales Memorandum is regulated electrical equipment under the Product Eco-responsibility Ordinance (Chapter 603, Laws of Hong Kong). The Ordinance imposes a recycling levy on the Goods as follows: HK\$165 per refrigerator with a total storage volume from 500 litres to not exceeding 900 litres, HK\$165 per television, HK\$125 per air conditioner, HK\$125 per washing machine with a rated washing capacity from 10 kg to not exceeding 15 kg, HK\$125 per dehumidifier operate by using vapour compression cycle with a rated dehumidifying capacity not exceeding 35 litres per day, but do not include those operate by using desiccant materials, HK\$125 per tumble dryer with dry textile by tumbling in a rotating drum with a rated drying capacity not exceeding 15 kg, HK\$45 per monitor, HK\$15 per computer (including desktop, laptop and tablet), HK\$15 per printer and HK\$15 per scanner. The purchase of the Goods includes the relevant recycling levy as imposed on the Goods.